

Systems Analyst/Administrator Position Available in (Lenexa KS)



Location **Kansas**
<https://www.genclassifieds.com/x-501358-z>

Hello,
I found your resume in our database, Monster, CareerBuilder or Linked In, my apologies if this position does not meet your criteria. If you know of anyone who would be interested please feel free to forward this email.
If you are interested please send your updated resume to

POSITION: 6609 Salesforce.com Administrator/Systems Analyst: Lenexa, KS
NUMBER OF OPENINGS: 1
LOCATION: Lenexa, KS 66219
JOB TYPE: 6 month contract
ESTIMATED START DATE: June 29, 2015
COMPENSATION: Up to \$40.00 DOE
HOURS/DAYS: M-F 8-5

Smart Source has a 6 month contract opportunity in Lenexa, KS for a Systems Analyst to support strategic and tactical operation of the Salesforce.com platform, related processes and workflows, as well as working with user community on an ongoing basis to improve and enhance the CRM platform. The analyst needs to have firm grasp of CRM best practices to drive and foster greater CRM adoption and to improve internal customer experience on an ongoing basis.

Responsibilities:

- Lead implementation of business process requirements for SalesForce.com.
- Lead system business analysis and end users to identify, analyze and communicate business process requirements.
- Maintain and enhance system test, workflow and business process to enhance and improve user experience.
- Implement and integrate with third party products, applications on Salesforce.com platform.
- Lead implementation of operational processes to maintain smooth operation and performance of the platform.
- Coordinate and lead user acceptance tests with the business units and end users against business requirements.
- Maintain key system metrics to track trends in usage / adoption and data integrity.
- Train end users, prepare related documentation (requirements, training materials, process and data flows, use cases, functional design, etc.), participate in cross-functional teams communicate key messages or address critical questions from the user base involving the CRM.
- Perform system administrator function of the Salesforce.com CRM application. Responsible for maintaining functional areas of contacts, relationship, accounts, opportunities, dashboards and reports.
- Create and execute queries and reports, maintain user roles, security and profiles.



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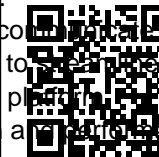
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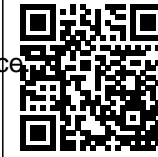
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Requirements:

- Five or more years of experience in a similar role.
- A solid background in CRM best practices
- Verifiable years of experience in Salesforce.com administration role supporting thousands of users.

Interested and qualified candidates should send an updated resume with salary requirements to:

Thanks,
Jose Pavon
IT Recruiting Account Manager
Project Coordinator