

Bad groomer (.. USD)



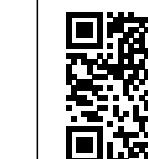
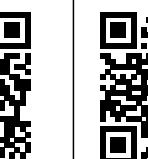
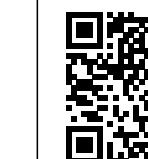
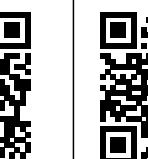
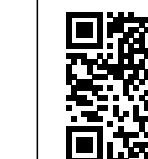
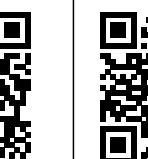
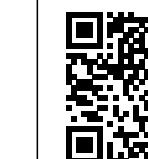
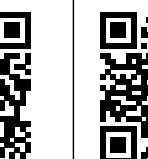
Location

Alaska

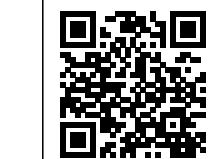
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Diane's place. They shaved my Newfie mix even though I specifically asked them not to. They claimed she had matted hair which, is not true. Someone was just lazy and didn't book enough time to groom her properly.

I know miscommunications happen and people make mistakes however, I am posting this because they keep ignoring my request to speak to them about at least a partial refund. That's just bad business. No apology, offer to make it right, nothing. I paid almost 150. For a hack shave job a child could have done and now my poor girl has no hair and shivers in our recent cool weather. I feel so bad for her. I'm hoping to spare other people's fur babies from.

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