



YOU CAN SEE ALL HIS ADS BY PLACING HIS PHONE NUMBER IN THE SEARCH AREA.

- The edge of some planks were not installed properly,
- The TV cable had been cut and hidden by baseboards,
- A wrong door threshold had been installed,
- The hardware of the bi-fold doors was left off.

He finally called us only after seeing this posting. Instead of an apology, or giving us any valid explanation for not showing up (twice), he used a lot of profanity and 4-letter words, and told us that he would not stand behind his workmanship because his proposal did not say anything about "warranty"! He also texted us that he would send us an additional bill for \$550.00, and if not paid, he would put a lien on our property! He then threatened us with a lawsuit and hung up on us!

By the way, his contract included installing underlayment at the labor cost of \$300.00. No underlayment was installed, but no credit was given to us either. So, we were overcharged \$300.00 to begin with. WIN LA TIT 3 WAS NO AND THE FASTY VENTURE IS FULL OF PROBLEMS.

John's friend told us that we would pay him \$50.00 for the loss if we received the posting, but that he would not be coming to the store because it was not a warranty product. Great products. He fails to realize that the problem is not with the product, but with his work. He is so. Besides, all the ads state "AS IS" WORK UNDER WARRANTY....!"

### A few other observations

- The ads claim that he is a member of BBB but we could not find any records for him or JRB Tile & Stone in BBB.
- He takes only checks or cash.
- We caught his employees smoking POT in our building. He claims that they were using medicinal POT. Apparently he does not know that smoking POT outside of

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one's residence is illegal.

We are a retired senior citizen couple, treat people fairly and expect to be treated the same. It hurts when we are insulted, mistreated, and taken advantage of.

? Tile & Stone ? Marble Mosaic ? Kitchen & Bathroom ? Indoor Outdoor ? Vinyl & Laminates ? Hardwood Flooring ? We Can Work With Your Budget ? Anywhere In Denver Metropolitan Area. Tiles, tile, floor, flooring, laminate, laminates, hardwood, stone, vinyl, flooring contractors, contractor, repairs, installations, installation, installer, installers, low prices, warranty, licensed, bonded, insured, home improvement, improvements, experts, references, denver, Bow Mar, Broomfield, Cherry Hills, Englewood, Golden, Greenwood Village, Highlands Ranch, Ken Caryl, Lakewood, Littleton, Louisville,.