

## **Assistant Branch Manager (Creve Coeur)**

Location **Missouri** https://www.genclassifieds.com/x-714653-z



We are seeking an Assistant Branch Manager to join our team. We are one of the largest national leaders in the small loan industry with over 1,000 offices we offer opportunities that others cannot match! The Assistant Branch Manager is responsible for collections as well as providing great customer service for customers over the phone and in our office. Collections experience is not required; we will train you to do collections as you learn the consumer loan business. What we are looking for are individuals who are passionate about providing outstanding customer service.

As Assistant Branch Manager you will develop and maintain customer relations while minimizing delinquent debt through collections activities both by telephone and field work.

Additional responsibilities:

- Providing exceptional customer service
- Maintaining office cash with accuracy and security
- Achieving account gain through proven loan judgment and effective customer solicitation
- Ensuring compliance with state and federal lending regulations and Company policies
- Ensuring prompt completion of loan applications
- Ensuring compliance with company record keeping procedures
- Great customer service skills
- 18 years of age or older
- Valid driver's license, acceptable driving record and reliable transportation
- Ability to pass a criminal background check and credit check
- Stable work history
- Collections experience (direct first party collections/skip tracing) preferred
- Sales experience, preferred

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