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and seeing the neighborhoods great and small. The people and families I meet are so thankful for our services that I get food and tips for my work. I also get to meet the family pets and involve the children ,if they are curious in my work. I got my interest from my next door neighbor, an engineer at WPAFB, built his onw tv and I was fascinated Q: What questions do customers most commonly ask you? What's your answer? A: How long is warranty ? 90 Days

Do you do inhome service ? Yes !! That is our specialty.

Do we work weekends. Yes

How is our BBB record ? Accredited A-

Is it worth repairing ? Most are and if not we will guide to salvage, sell refurbished or buy new. Q: How did you decide to get in your line of work? A: I have always loved music due to my dad being a Jazz Man. My next door neighbor was an engineer for WPAFB. The two of them shared so much and I was a natural. I fixed my first tv at 12 years of age Q: What are your most common types of jobs? A: Double images on traditional bigscreens are in need of Convergence or Geometry correction IC replacements. We also have seen a lot of power supply problems with LCD/Plasma units. We do a lot of DLP/LCD Lamp replacements Q: Tell us about a recent job you did that you are particularly proud of. A: I had an elderly lady who lost sound in her tv. Instead of fixing the tv, we tied the sound from her cable box into her surround sound system and she couldn't believe the improvement. Labor and materials were around 100.00. To fix the tv would have been over 200.00 Q: Do you do any sort of continuing education to stay up on the latest developments in your field? A: As a member of NESDA and the Spyderman network, we are continuosly expanding our knowledge base Q: Describe your most recent project, what it involved, how much it cost, and how long it took. A: We do a lot of LCD and Plasma repairs that involve slow turn on and evenitally no turn on. This is a power supply repair, that can be done inhome and price is usually around 150-250.00

We are installing a 50K Home Audio Video system for a Doctor. From the control system in the basement to all rooms throughout the 3 story home. All systems can be controlled by touchpanels or cell phone/remotes !!