

Customer Service Agent Needed (West Valley City)

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Location **Utah**
<https://www.genclassifieds.com/x-768388-z>

QR Code Link to This Post Work From Home Agents Needed! We are in search of 20 individuals to join our team!

We have positions in the area of Customer Service

You choose the client you wish to work such as:

Theme Park

Cruise Line

Cable/Internet Provider

High-End Retail

Online Auction

Major Car Rental and more

Overview:

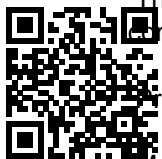
The Customer Service Specialist is responsible for providing effective customer service for all internal and external customers by using excellent in-depth knowledge of company products and programs, as well as communicating effectively with team members within the customer service department.

Primary Responsibilities

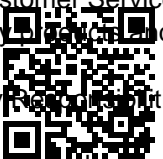
Multi-task on phone while accessing computers and multiple computer systems (including hardware/software) to retrieve information, and access/enter data into database for client management system

Process Information: Obtain and verify information or data from selected client's knowledge database

*First-Call Resolution: Manage and resolve customer issue(s) on initial call



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*Document Information: Enter, record and maintain customer information

*Knowledge, Skills, & Experience Requirements: Exercise tact and good judgment when resolving customer issues

*Understand and follow detailed oral and written instructions

*Retain information quickly and adapt to changing environment

Starting hourly rate of \$9.00-\$12.00 per hour

Full time or Part time, YOU set your own schedule to fit your life!

Get the work/life balance you've been searching for!

Apply Now!

Job Type: Full-time

Salary: \$9.00 to \$12.00