SEEKING ONSITE TECH SUPPORT CONSULTANT (Sonoma County) (santa rosa)

Location   **California**
https://www.genclassifieds.com/x-774603-z

 QR Code Link to This Post Hello!

 Ignition, Inc. (ignitionit.net) is seeking one or more I.T. subcontractors to help us serve a client of ours that has offices in Sonoma County, namely Santa Rosa, Sebastopol, and Rohnert Park.

 They are running almost all Windows machines, including point-of-sale terminals. (You would not have to support the POS software itself, except perhaps to know basics like how to install it and get a user logged in.)

 The person(s) would be responsible specifically for responding to onsite support requests at these locations (perhaps occasionally on short notice) to do things such as:

 * End-user support that can't be accomplished remotely by our team
 * Onboarding and offboarding of computers and hardware
 * Network/wifi troubleshooting (all Meraki) in collaboration with the Ignition team
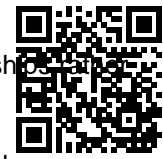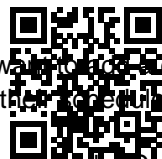
 Service calls are likely to be on-call only, not pre-scheduled or recurring.

 This would be a long-term, on-call engagement.

 Due to some legal intricacies of the contract, we might need you to be a flex-time employee of Ignition, Inc., rather than a 1099 contractor, in order to be covered by our security policies and procedures. However, in principle we would be seeking a peer relationship, not an employer-employee relationship. Never done it that way before, but let's work out the deets!

 We're seeking a long-term relationship with talented folks who want to do a decent amount of on-call work, appreciate existing clients who value client relationships rather than one-off transactions, and who have sufficient leeway/slack in their schedules.

 We're an eight-person team of easy-going yet professional folks who take Giving A Shit on behalf of our clients very seriously. If you share those values and have appropriate expertise, we'd like to work with you.

 Holler! :)